

This Letter of Authorisation (**LOA**) should be used when a director of an organisation:

- registers a Sender ID on behalf of the organisation with Twilio
- authorises an employee of the organisation to register a Sender ID on behalf of the organisation with Twilio

This LOA will need to be provided to Twilio.

[COMPANY LETTERHEAD]

Date:

To : Twilio Singapore PTE. LTD.
8 Marina Boulevard #05-02
Marina Bay Financial Centre
Singapore, 018981

Subject: Letter of Authorization for RCS Business Messaging (RBM)

Dear Sir/Madam:

I <Full Legal Name of Person> acting in my capacity as a director of <Company Legal Name> a company incorporated in <Place of Incorporation> with unique entity number (UEN) <Number> (Company) hereby certifies, represents and warrants that:

1. the following persons are authorised to give instructions to you in relation to the sending of messages with the Sender ID(s) (SID) specified below in Singapore on behalf of the Company, and the authorisation shall remain in effect until our notification to you in writing that the authorisation is revoked:

Full Legal Name	Last four digits of NRIC No. or equivalent document if non-Singaporean	Designation or relationship with the Company	Email Address	Phone Number

0. the protected Sender ID(s) specified below have been registered by the Company on the Singapore SMS Sender ID Registry; and
0. no other person or entity has the right to use or cause the distribution of the Sender ID(s) specified below.

The protected Sender ID(s) are as follows:

No.	Sender ID(s)	Use Case(s) - OTP - Notifications - Marketing or Sales - Customer Care - Others : please describe	Duration of Use - Start date and end date - Ongoing
1.			

2.			
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You and your affiliates are hereby authorized to :-

- (i) submit a copy of this letter and supporting documents provided by the Company to applicable third parties, such as telecommunication carriers and Google and its affiliates (as the case may be), for the Sender IDs to be approved for RBM; and
- (ii) use the Sender IDs specified above for sending messages for the Company via RBM.

The Company acknowledges and consents that you and your affiliates may contact the Company to verify the matters set out above.

Yours sincerely,

For and on behalf of <Company Name>

<Signature>

<Name>

Director of the Company

<Last 4 digits of NRIC No. or equivalent ID document if non-Singaporean>